

Aged Care Services Co-Contribution Fact Sheet



When you access Therapy Focus's aged care services through the Commonwealth Home Support Programme you will receive an invoice for a co-contribution payment. This fact sheet provides information about the co-contribution and how to make payment.

Why have I been invoiced?

If you are accessing the Commonwealth Home Support Programme (CHSP), you are required to contribute to the cost of your care - if you can afford to.

When you access Therapy Focus' Aged Care services through CHSP you will receive an invoice for a co-contribution payment. This financial co-contribution is required as CHSP does not cover the full cost of the service/s Therapy Focus is providing.

If you are on a full pension, part pension, or if you are paying privately, you will receive an invoice from Therapy Focus. The total cost stated on the invoice is based on individual circumstances and may differ depending on your level of funding.

For more information about CHSP costs, go to:

myagedcare.gov.au/commonwealth-home-support-programme-costs

How will I receive my invoice?

Our finance team will email you an invoice from invoices@therapyfocus.org.au. Your clinician will also bring a printed copy to your scheduled appointment.

How can I pay?

The easiest way to pay your invoice is online. Simply go to therapyfocus.org.au/pay. You will need to enter your name, contact details and invoice reference number, which can be found in the top left corner of your invoice. You'll also need to enter the total cost on the invoice. This is the amount you are required to pay.

You can also pay via bank transfer using these details:

Account Name: Therapy Focus Ltd
ABN: 67 796 715 775
BIC/SWIFT Code: CTBAAU2S
BSB Number: 066 000
Account Number: 12113714

To make payment over the phone, please call Therapy Focus toll-free on **1300 135 373** and ask to speak with our finance team.