

# Our Guiding Principles



## Stronger together

We listen, share and collaborate. By working together, combining our diverse knowledge, skills and experiences, we can achieve the extraordinary.



## Make today count

We view every day as an opportunity to make our mark and have an impact. We are intentional with our time and prioritise the things that really matter.



## Keep it simple

We strive to make things manageable and uncomplicated, keeping tasks and interactions as simple as possible for all involved.



## Be courageous

We meet challenges with innovation, questioning the status quo and thinking outside the box. We are prepared to have difficult conversations and know that growth happens outside the comfort zone.



## Make it personal

We care for our customers and colleagues, forming meaningful connections and taking personal responsibility for the contributions we make.



## Be exceptional

We push the boundaries but never compromise our standards. We champion continuous improvement in all that we do, and conduct ourselves with integrity.