

Moving from the WA NDIS to the NDIS

Are you moving from the WA State Government managed National Disability Insurance Scheme (WA NDIS) to the federally run scheme? If you are accessing services from Therapy Focus there will be some changes to your service agreement.

Why the move?

From 1 July 2018, the National Disability Insurance Agency (NDIA) became responsible for delivering the NDIS Australia-wide. The WA State Government no longer deliver the NDIS, which was known as the WA NDIS. Participants accessing the WA NDIS are being transferred to Australia-wide NDIS in stages as part of a planned schedule.

What will be different?

The service provided to you by Therapy Focus will not change. Your therapy team will continue to work with you and the people who are important to you to help you achieve your goals.

The types of activities that you will be charged for does not change, but we will charge you an hourly rate in line with the NDIS Price Guide.

Travel

Travel costs are not included in the NDIS hourly rate, so your therapy team will need to charge for travel to and from appointments. We will talk with you about what is best for you in terms of where you would like to meet. This could be at your home, school, workplace or community.

We will come to an agreement about the maximum travel amounts for each of these meeting places and write this in your service agreement. We charge up to 20 minutes of travel in metropolitan areas and 45 minutes in rural and remote areas.

We will only charge you for the time it would take to travel directly to you from our closest office. If it takes less than our agreed time, we will charge you the smaller amount.

We will not use more than 20% of the funds in your NDIS Plan for travel. If you live in a rural and remote area, we will not use more than 40% of the funds for travel.

If you come to a Therapy Focus office you won't be charged for travel.

Cancellations

We will not charge you the first time you cancel an appointment. After this, if you cancel an appointment later than 3pm the day before, we will charge you 90% of the cost of the appointment. The maximum that we charge for short notice cancellations is 6 hours.

Reports

The NDIA ask us to provide reports that summarise the services that you have received. This includes a Therapy Service Plan that lists your goals and therapy strategies. You will be charged up to 1 hour of funding for your therapy team to complete this report.

At the end of your plan we will complete a Therapy Service Summary to show the outcomes you achieved and make recommendations for the next service plan. You will be charged up to 2 hours of funding for your therapy team to complete this report.

Have questions?

Contact us on **1300 135 373** and a member of our friendly team will be able to help.